

Date of certification: 01/03/2026

Date of expiry: 28/02/2029

Bild  
Association  
of Certified  
Training



10766

# Certificate of approval

This is to certify the following training services of:

**What's the Message Ltd**

Training organisation name

**The Business Box Brailsford Industrial Estate, Oswin Road, Leicester LE3 1HP**

Training organisation address

has been certified by Bild Association of Certified Training  
as complying with the Restraint Reduction Network Training  
Standards 2021

Duration	Approved programme or curriculum title
2-5 days	WTM Positive Behaviour Support & Restrictive Physical Intervention (initial)
1-2 days	WTM Positive Behaviour Support & Restrictive Physical Intervention (refresher)

Scope of training	
Settings	Health, Social care, Education
Populations	Services supporting adults Services supporting children People with mental health conditions People with learning disabilities Autistic people People with acquired brain injury People living with dementia
Countries	England, Scotland, Wales, Northern Ireland
In-house or commercial training provider	Commercial

Bild Association of Certified  
Training  
C/o Respond  
Brick Yard 28-30 Charles Square  
London N1 6HT

Bild  
Association  
of Certified  
Training

Restraint  
Reduction  
Network

**CERTIFIED  
TRAINING SERVICE**

Signed: *Paul Keedwell*

Director, Bild Association of Certified Training

Date: 07 April 2026

All certified training services are listed on the Restraint Reduction Network website.

A list of senior trainers contracted by the training organisation to deliver certified training services is listed on the Bild Association of Certified Training website.