

Bild Association of Certified Training Newsletter September 2021

Certification news

Deadline for Affiliate approval was July 31st 2021

The deadline has now passed for approving affiliated organisations.

Thank you to all of the organisations that provided the affiliate information before the deadline.

If you have still not completed, the positive declaration that should have been sent to us by 27th August 2021 we would very much encourage you to do so as we will be informing the CQC and NHSE of those organisations providing training that has not been certified or subject to a non-conformity action plan (NCAP).

We will be writing to those organisations with NCAPs requesting a copy for our records so that we can monitor the agreed dates to achieve conformity.

It is important to recognise that this declaration is part of the certification requirement. We would urge any organisation that have not been in touch to do so as soon as a possible, as non-compliance with certification requirements can result in action up to and including temporary suspension of certificated status and removal from the BILD ACT website.

Customer handbook update

The customer handbook has now been updated [Bild ACT Handbook](#) A summary of the changes is listed below:

- Replaced Certification Manager with Certification Director
- New diagram representing a Certification Training Service
- Greater clarity on fees, timeframes, and non-conformities
- Greater clarity on the scope of training
- Greater clarity on the Affiliate Model, and the operation of Affiliates

- Greater clarity on the decision maker process
- Update on the intellectual property policy
- Introduce annual affiliate declaration
- Introduce quarterly updates
- Rearrange order of sections to present information in logical sequence

UKAS re-accreditation

We are very pleased to confirm that following our two-day assessment re-accreditation visit by UKAS on 4th and 5th August 2021 We have successfully continued to meet all the ISO standards and have been re-accredited for another year.

Conferences

Bild are pleased to announce they are hosting two conferences in 2021.

- **The evolving world of Positive Behaviour Support moving forward together, 11–13 October 2021, DoubleTree Hotel, Glasgow**

Bild's International Positive Behaviour Support Conference is back with a host of renowned speakers including:

- Professor Rob Horner and Professor Kent McIntosh of the University of Oregon
- Charlie McMillan, Chief Executive of the Scottish Commission for Learning Disability (SCLD)
- Kate Sanger and Beth Morrison, both experts by experience
- Valerie Kewley, Trainer
- Dr Tom Tutton and Emma Gallagher from Aspect Australia
- Viv Cooper OBE and Elly Chapple from the Challenging Behaviour Foundation

More information on booking in-person and online: <https://bit.ly/3BQAeED>

View the programme: <https://bit.ly/2VpxrD1>

- **Challenging Inequalities and Restrictive Practice, 30 November – 1 December 2021, The Queens Hotel, Leeds**

The Restraint Reduction Network Conference 2021 is back with a variety of exclusive keynotes, panels and workshops. Speakers will include:

- Vanessa Bobb - parent campaigner
- Niven Rennie - Director, Scottish Violence Reduction Unit
- Professor Chris Hatton - Manchester Metropolitan University

To register your interest in attending face-to-face, click here: bit.ly/RRNConf21inperson

To register for virtual attendance, click here: bit.ly/RRNConf21virtual

Restraint Reduction Network (RRN) News

RRN update to the Standards

There have been the following updates to the RRN Training Standards and appendices:

- Appendix 24 Specific considerations and adaptations to the training standards for staff who transport mental health patients who also may have learning disabilities and autism
- Appendix 25 Specific considerations for non-physical skills training online Please see link to Appendices here

There are also these updates to existing standards:

Change of wording to standard 1.3:

- Factors that cause elevated risk must be identified. Training providers may use their own tool that covers the required criteria in this standard
- Change of wording to standard 1.6.5 to reflect the updates to the non-mandatory risk assessment tool to inform training ratios
- Training organisations must evidence that they considered all relevant risks when planning training (and the ratio of trainer to participant is adjusted accordingly)

The ratio should reflect the competence levels needed to be achieved by staff to apply the intervention safely in a real-life situation as well as any risks in the classroom during training

And must include consideration of:

- I. The risk assessment for each physical restraint technique being taught.
- II. Training providers must be able to evidence low risk across all appropriate risk domains where one trainer is used or that a second trainer is always in place where risks are identified as higher, e.g., complexity of technique, or use of simulation). The certification process will be particularly rigorous in reviewing this
- III. the training needs analysis (and that this has not identified any elevated risks to people being supported by the service or the staff)
- IV. a risk assessment for the training delivery that considers additional hazards (e.g., the environment in the training room and in application in service)
- V. if resistance-based simulations (or role plays) are being used, a second trainer must be present with one trainer having the responsibility for ensuring safety

An example risk assessment tool is provided.

Alternatively, training providers may use their own tool that covers the required criteria in this standard.

Change of wording to 4.22 to include more detail.

- All trainers delivering training in restrictive interventions must hold current first aid certification as a minimum requirement, for health professionals this must be Immediate Life support Training. For non-health care professionals, it should be the Emergency First Aid at Work one day programme which includes CPR and AED. Different premises may require different levels of training.

Change of wording to 4.4.3 to include more detail

- The training provider should check that services whose staff are to be trained in restraint, have undertaken a detailed risk assessment of first aid / life support training requirements, which takes account of the risk profiles of techniques being taught to their staff and that AEDs are available in the service
- Before delivering any physical restraint training the trainer must satisfy themselves that the commissioning organisation has the appropriate level of first aid certification. As a minimum requirement for health professionals this must be Immediate Life support Training. For non-health care professionals, it should be the Emergency First Aid at Work one day programme which includes CPR and AED. This should be in line with HSE requirement and include required refresher training. It is recommended that participants also do the e-lifesaver training from the Resus UK council.

The non-mandatory risk assessment tool to inform training ratios has also been updated following feedback.

References to two pieces of guidance have been updated:

- Welsh Government Reducing Restrictive Practice Framework 2021
- Mental Capacity (2016 Act) (Commencement No.1) Order (NI) 2019

<https://bit.ly/2WYrPA6>

New UKAS Logo

As previously mentioned in earlier newsletters: Please note that the UKAS logo has been updated and starting from 2022, there will be an expectation that the new logos are used.

UKAS have informed us that their logo is changing and the timescale for this change to be actioned by all organisations are

- Digital Materials – 1 year from launch (1st February 2022)
- Printed Materials – 2 years from launch (1st February 2023)
- Certificates – 3 years from launch (1st February 2024)

Please read the attached carefully and include this information in your plans for changes to digital and hard documents. When we carry out our annual reviews, we will be checking use of logos on paper based and E information. View UKAS Brand information here [View UKAS Brand information here](#)

Burdett Trust for Nursing

The Burdett Trust for Nursing has funded an important piece of research looking at how the 'Restraint Reduction Network (RRN) Training Standards 2019' have been implemented across the sector. In light of, the Standards being reviewed, this a great opportunity to reflect on what works well and what can be improved. This is a rare and valuable opportunity to capture your views, make change and improve practice. If you haven't already, please complete the survey on behalf of your organisation no later than **17th September 2021**. Your responses will be **completely anonymous** and will only be seen by the research team at Manchester Metropolitan University, BILD ACT are only circulating the survey and will NOT have access to responses.

Links to the survey:

- * For in-house providers: <https://www.surveymonkey.co.uk/r/InHouse123>
- * For commercial organisations: <https://www.surveymonkey.co.uk/r/Commorgs123>
- * For approved affiliates: <https://www.surveymonkey.co.uk/r/ApprAff123>

Best wishes

**The Bild Association of Certified Training Management
Team**