

Bild Association of Certified Training

Newsletter May 2021

Certification news

Letter to all providers regarding 1st April Deadline

Dear colleagues,

We wanted to write to you to ensure you are aware of the NHS England requirement and CQC expectation to have training in restrictive interventions taking place within your respective organisations Certified by BILD ACT as complying with the Restraint Reduction Network Standards from the start of April 2021.

You will have received previous letters in 2019 and 2020 respectively:

<https://restraintreductionnetwork.org/wp-content/uploads/2019/03/Letter-restraint-training-certification-ALBs-July2019.pdf>

<https://restraintreductionnetwork.org/wp-content/uploads/2020/11/Letter-restraint-training-certification-ALBs-2020.pdf>

We have since issued the following statement via our newsletter and website but are conscious that you may not have seen it and therefore are not sighted on the implications for your organisation.

The statement below explains the current position:

Statement Regarding 1st April Deadline

From the 1st April 2021 Providers of NHS commissioned services are required through the standard NHS contract to ensure that their training in restrictive practices has been certified as compliant with the Restraint Reduction Network standards. At this time, the Care Quality Commission will expect all regulated services across health and social care to only use training in restrictive practices that are certified as complying with the Restraint Reduction Network training standards.

Therefore, all approved training providers must only deliver training in restrictive practices that is certified as meeting the RRN Training Standards to these services (from April 2021).

Adjustments due to Covid

Due to the pandemic and exceptional circumstances temporary adjustments have been made to the requirements regarding refresher training and deadline for affiliate service providers to be approved.

Training providers can continue to temporarily deliver uncertified training to affiliates that require certified training (e.g. as NHS commissioned or CQC regulated) but have not yet been approved due to Covid related delays provided they have a non-conformity action plan in place. The non-conformity action plans will need to be completed and shared with BildACT and all affiliates approved by the start of July 2021.

It has been agreed that until 1st January 2022 reasonable adjustments are in place as some services are under extreme pressure to release staff for refresher training and service providers may therefore extend refresher training to up to 18 months (see previous guidance for more detail).

Informing CQC & NHSE

It is our duty and intention to inform NHSE and the CQC of those organisations that do not have certified training and do not have a non-conformity action plan in place. We therefore urge all of you to please prioritise ensuring your training is certified and if not that you have a non-conformity action plan in place without delay.

I also wanted to assure you that BILD ACT will do its utmost to ensure that the certification process is carried out as efficiently as we possibly can to support organisations to become compliant.

Please do not hesitate to contact us if you require any further information?

Submitting your Affiliate organisations for approval

The beginning of July 2021 deadline for all affiliate organisations to be submitted to BildACT for approval is fast approaching. We want to remind you once again to please ensure that all of your affiliate organisations are submitted to us for approval as quickly as you possibly can so that we can process them in a timely manner. Non conformity action plans will be put in place with those training organisation that have not submitted a majority of relevant affiliates for approval by 24th May.

Temporary Staffing Agencies

The RRN released an appendix to the published standards in September 2020 to address some of the issues [\(please insert link\)](#) regarding the use of agency staff in different providers. The advice is clear:

All staff who are likely to use restrictive interventions must have training that is certified as complying with the RRN training standards – this includes temporary staff, staff employed through an external agency and floating or bank staff.

Where this absolutely cannot be avoided it is the responsibility of the service provider to ensure all staff working in their services have appropriate and up to date training that is certified against the

standards and is appropriate for the service they are asked to work in. There should be a procurement contract in place between the service provider and agency that ensures this is the case as well as a system for monitoring this (for example by inspecting training certificates). Particular care should be taken where staff are moved from service to service to meet need and where they may have undergone more than one training programme in physical interventions as confusion regarding practice may happen with implications for safety. New appendix 30.9.2020 Restraint Reduction Network (RRN) Training Standards (First edition) It is the responsibility of the agency to ensure any temporary staff sent to work in a service have had the appropriate certified training and experience for that population and setting. It is the responsibility of the agency to request the information needed from their customers (service provider who commissions them) so they can select appropriate workers with the appropriate training and experience for each placement. This will include training that is certified as complying with the training standards where this is required within the service. In some cases, the agency will need to commission training from a certified training provider to meet these requirements. Alternatively, agencies may also be a training provider in which case they will need to have their training certified. The training must be based on a training needs analysis and section one of the training standards should be referred to and followed for pre delivery arrangements with the training provider

The RRN & CQC have stated that the requirement for agency staff at this time is that they are provided with BildACT certified training that complies with the RRN standards, not that the training should necessarily be the same as that provided by each of the agency's clients.

BildACT will update any changes to this advice as it becomes available through our regular Newsletter.

Questions about the Restraint Reduction Network Training Standards

If you have any queries about the Restraint Reduction Network Training Standards, please contact RRN@bild.org.uk and the Restraint Reduction Network will do their best to reply promptly. FAQs will be answered through this newsletter.

Best wishes

The Bild Association of Certified Training Management Team

